bay MARINE	**QUALITY OBJECTIVES**	Effective Date: 24 Aug 2026 Document Code: QMS-MGT-F02 Rev No.00 | Ref No.

No	OBJECTIVE	PURPOSE	TARGET DATE	RESPONSIBILITY	MONITORING TOOL	HOW REPORTED	Achieved Y/ N
1	Conduct meeting with new staff regarding ISO	To improve system and performance and to give quality assurance to our customer	Sep 2026	MANAGING DIRECTOR	ISO Awareness Training Attendance	ISO Awareness Training Attendance	**Y**
2	Expand Network of clients	To get additional clients	Dec 2026	Marketing Manager	Sales database	Sales Report	**Y**
3	To become Zero Customer Complaint organization in the country within 2 years.	By implementing effective Quality management system	Dec 2026	MANAGING DIRECTOR	Customer feedback questionnaire	Customer feedback evaluation	**Y**
4	Train all employees to perform their duty well	To improve the efficiency in our work	Sep 2026	MANAGING DIRECTOR, & All employees	Able to perform the work effectively & training chart	Training chart & Customer Complaint Report	**Y**
5							
6							

Prepared By:

Management Representative

Approved By:

Managing Director