Interested Party	Description	Needs	Expectations
Employees & Contractors	Staff & outsourced personnel working across all departments	Safe workplace, fair treatment, job security, training	Open communication, involvement in safety/environmental programs
Kurita AquaChemie Management	Top management and strategic decision-makers	Performance metrics, legal compliance, risk reduction	Timely reporting, risk-based approach, improvement initiatives
Customers (Industrial)	Clients using Kurita's water treatment and chemical services	Reliable, compliant, and sustainable service	Timely delivery, good communication, HSE transparency
Suppliers & Vendors	Providers of chemicals, equipment, lab consumables	Clear specifications, payment on time, safe handling practices	Proper documentation, communication, safety compliance
Environmental Authorities (PME, MEWA)	Regulatory bodies overseeing emissions, discharges, waste	Compliance with environmental permits and laws	Transparent reporting, timely corrective actions
Royal Commission / MODON	Local industrial regulators in Jubail or other locations	Adherence to industrial safety and environmental regulations	Engagement during audits/inspections, compliance
Emergency Services	Civil defense, fire department, medical responders	Emergency access, coordination, and response readiness	Emergency drills, readiness support, training participation
Neighbors & Local Community	Residents or businesses near Kurita facilities	Minimize pollution, noise, and risk to health	CSR activities, prompt response to concerns
Internal Auditors & ISO Certifiers	Compliance and certification bodies	Access to accurate data, cooperation from staff	Accurate records, timely corrective/preventive actions
Maintenance & Facility Service Providers	External firms handling building or equipment maintenance	Clear work scopes, safe access, compliance with site rules	Induction, permit-to-work, proper supervision