novera LEGACY INTEGRATED SOLUTIONS	**Novera Legacy Integrated Solutions**	Ref	NOV-PRC-F-05
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	Customer Feedback Form	Date	08.09.2026
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Dear Valued Client,

It is always a constant endeavor of Novera Legacy Integrated Solutions to provide you with best-in-class services & solutions, delivered on time. In order to help us further augment our service and quality assurance, please fill out this form and return it to us so we can get started on improving our organization.

Company Name: Abu Dhabi Judicial Department **Date: 30/06/2026**

Services rendered: ARIS Business Process Software training

Item	Evaluation				
Please Rate Us On the Following Items	Very bad	Bad	Neutral	**Very Good**	Excellent
Degree of satisfaction with marketing interactions	1	2	3	4	**5**
Our understanding of your requirements	1	2	3	4	**5**
Overall degree of satisfaction with our services	1	2	3	4	**5**
Satisfaction with performance of trainers	1	2	3	4	**5**
Satisfaction with overall training	1	2	3	**4**	5
Degree to which our services met your expectations	1	2	3	**4**	5
Would you recommend us to your colleagues	**Yes**	No	(if No, please elaborate)		
Suggested areas of improvement	**Thank you very much for your support**				

Name: Jawaher Hamad Almenhali Designation: Training Specialist

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Company Name: ADNOC HQ **Date: 17/09.2026**

Services rendered: Fishbone Stimulation Technology

Item	Evaluation				
Please Rate Us On the Following Items	Very bad	Bad	Neutral	**Very Good**	Excellent
Degree of satisfaction with marketing interactions	1	2	3	4	**5**
Our understanding of your requirements	1	2	3	**4**	5
Overall degree of satisfaction with our services	1	2	3	**4**	5
Satisfaction with performance of trainers	1	2	3	4	**5**
Satisfaction with overall training	1	2	3	**4**	5
Degree to which our services met your expectations	1	2	3	**4**	5
Would you recommend us to your colleagues	**Yes**	No	(if No, please elaborate)		
Suggested areas of improvement					

Name: Saif Al Mehairbi

Designation: Officer, Learning Shared Services Group Learning Operations Division

novera LEGACY INTEGRATED SOLUTIONS	**Novera Legacy Integrated Solutions**	Ref	NOV-PRC-F-05
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Company Name: ADNOC GAS **Date: 30.01.2026**

Services rendered: Fishbone Stimulation Technology

Item	Evaluation				
Please Rate Us On the Following Items	Very bad	Bad	Neutral	Very Good	Excellent
Degree of satisfaction with marketing interactions	1	2	3	4	5
Our understanding of your requirements	1	2	3	4	5
Overall degree of satisfaction with our services	1	2	3	4	5
Satisfaction with performance of trainers	1	2	3	4	5
Satisfaction with overall training	1	2	3	4	5
Degree to which our services met your expectations	1	2	3	4	5
Would you recommend us to your colleagues	Yes	No	(if No, please elaborate)		
Suggested areas of improvement					

Name: Ashwaq Al Jasmi

Designation: Team Leader, Corrosion & Metallurgy Technology & Operations Excellence Division