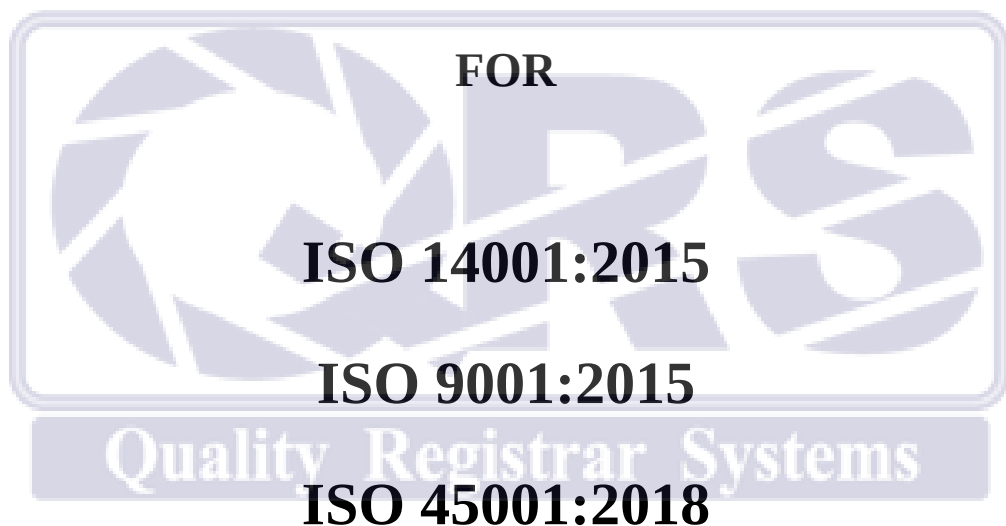


Quality Registrar Systems



RE - CERTIFICATION

PROPOSAL



(INTEGRATED MANAGEMENT SYSTEMS)

Submitted to: THE HEART MEDICAL CENTER

Current Date: 08/07/2026

Quality Registrar Systems



Ref:QRS-IMS3963#1

Date:08/07/2026

SUBJECT: ISO CERTIFICATION PROPOSAL

Dear Sir / Madam,

Greetings from QRS!

This proposal has been put forward following the initial discussion between M/S **Quality Registrar Systems** and M/s **THE HEART MEDICAL CENTER** on 08/07/2026.

QRS welcomes the opportunity to provide a positive response by submitting this proposal. The following set of documents is our formal proposal which includes certification process, rules and regulations and certification fees. To be environment friendly, we have included only basic information about our services and you can find our additional information on our website www.qrsyst.com. We trust that you will find this proposal self-explanatory and competitive. However, if you have any questions please feel free to contact the undersigned.

Sincerely,

Quality Registrar Systems

Priyadharshini T

Position : Business Developer/Assistant Trainer
Quality Registrar Systems
Abu Dhabi, UAE
Tel No. +971 2 6714302
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Email:svr2@qrs.ae
Website: www.qrsyst.com

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Ref:QRS-IMS3963#1

ISO CERTIFICATION CONTRACT

This certification contract is made between **PARTY A** M/s Quality Registrar Systems and **PARTY B** M/s .

THE HEART MEDICAL CENTER

	PARTY A	PARTY B
Company Name	QUALITY REGISTRAR SYSTEMS	THE HEART MEDICAL CENTER
Address	P.O. Box 26826, Abu Dhabi	Al Ain
Representative	Ms. Achini Askey	Ms.Hiba
Designation	Office Manager	HR
Phone number	+971-26714302	50 780 4655
Territory	UAE	United Arab Emirates

The above parties conclude the management system certification for the following standards.

☐ **ISO 14001:2015** **ISO 9001:2015** **ISO 45001:2018**

☒ **ASCB[E]**,

Certification applicant agrees that:

- To be audited in compliance with the requirements of requested ISO standard and Certification bodies process and rules and regulations.
- Not to object to any sanctions including suspension or withdrawal of certification in case of noncompliance with relevant regulation and criteria and procedures defined by the certification body.
- Full cooperation shall be provided to the auditor to allow him to exercise his duties loyally and faithfully.
- Full cooperation shall be provided to the certification and accreditation body if they are conducting any additional audit during certification cycle.
- Any necessary documents or records asked by the auditor during the audit, as per the standard requirements shall be provided by the client without any objection.
- ASCB[E] Accreditation will be provided**
- Certificates verification through QRS Website only
- If certificates verification required through IRQAO portal client must notify to QRS at the time of issuance of certificates or signing of the agreement

Quality Registrar Systems

Ref:QRS-IMS3963#1



Confidentiality

Quality Registrar Systems confirms that all information provided and submitted during the course of this audit will remain confidential and for client's use only.

Remittance Advice

Bank transfer / Cheque/deposits should be in favor of QUALITY REGISTRAR SYSTEMS . (Bank details to be provided along with the invoices) Payment should not be transfer to any personal account/third party account .

Information/document required for planning the audit

- a) Trade license
- b) List of the employees
- c) Number of shifts
- d) Scope of the work
- e) Process flow chart
- f) Organization chart
- g) Office/site location details

Contract Validity

Validity of the certification contract is for three years with yearly surveillance audit. The certification shall be renewed every year with completion of regular surveillance audits.

Validity of the quotation

Validity of the quotation will be for a period of 60 days from effective date.

Terms and condition

The client acknowledges and agrees that the initial payment made upon signing this agreement is non-refundable under any circumstances. If the client causes any delays, including but not limited to, failure to provide necessary information, approvals, or feedback required to advance the project within a period of one (1) month from the date of payment, QRS reserves the right to retain the initial payment. Any delays beyond this period, attributable to the Client, will result in forfeiture of the initial payment and may require additional payments to resume or complete the project.

Quality Registrar Systems



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Certification fees:

Description of Phase	Fees	Surveillance Audit Fees (Annual)	
Registration (Initial Payment)	2000	1st Surveillance	500
Stage 1: Document Review			
Stage 2: Audit (Remote/onsite)			
Final Payment(Upon Delivery of Certificate)	2000	2nd Surveillance	500
Total fees	4000		

*5% VAT imposed on each invoice shall be paid by the customer as per UAE law.

Party A : QUALITY REGISTRAR SYSTEMS

Party B : THE HEART MEDICAL CENTER

Authorized Signature:

Date:08/07/2026

Authorized Signature:

Date:

Encl: Certification Process and Rules & Regulation of Quality Registrar Systems